



## Energy Traders Certification - Electricity (ETC<sub>E</sub>) Exam

### HEnEx's Day-Ahead & Intra-Day Markets

**VENUE:** The examination will take place online (ProctorExam).  
Guide with connection details will be sent after registration.

#### ETC<sub>E</sub> Exam Program

| ETC <sub>E</sub> Exam |                                   |
|-----------------------|-----------------------------------|
| 14:00 - 14:45 (EET)   | Preparation period (System Check) |
| 60 min                | ETC <sub>E</sub> Exam Duration    |

**Contact**  [training@enexgroup.gr](mailto:training@enexgroup.gr)  
 +30 210 336 6845

# ETC<sub>E</sub> Exam overview and registration process

## Overview

The study material for ETC<sub>E</sub> examination can be found [here](#). The examination focuses on the regulatory framework of HEnEx's Spot Markets (DAM/IDM), trading practice and main functions of the WebTrader application. The examination uses the multiple-choice test system and it will be held either in English or Greek<sup>1</sup>.

## Objectives

The exams are conducted according to the relevant HEnEx Decisions. Exam objectives can be found at Decision 2: "[Professional competence of Participants' Certified Energy Traders participating in the Day-Ahead & Intra-Day Markets of HEnEx](#)".

## Pricing

The Certification Fee is €230 (not subject to VAT charges).

The fee needs to be deposited to HEnEx's Bank Account three days before the exam. The deposit information field should include the text "HEnEx ETC Exam fee -" followed by the applicant's name.

## HEnEx's Bank account details

Beneficiary: Hellenic Energy Exchange S.A.

Bank: National Bank of Greece S.A.

IBAN: GR69 0110 0440 0000 0440 0291 144

SWIFT: ETHNGRAA

## Registration Process

### 1. Registration

To participate in our event, we kindly request you to:

- a) complete the **online registration form** [here](#). You are kindly requested to fill in your personal information in English. Registration is available until three days before the exam at 15:00 EET. Please note that any registration applications received after this time will not be processed.
- b) fill out and send to [training@enexgroup.gr](mailto:training@enexgroup.gr) the **F2-1 form** "Application for the Energy Trader Certificate" which can be found [here](#). The form should be digitally signed (valid digital signature or digitally certified from gov.gr). Otherwise, you could certify your signature at a Citizen's Service Centers (ΚΕΠ) or with apostille (where applicable) and send the hardcopy to EnEx premises.

---

<sup>1</sup> Exam questions & answers will be bilingual.

Moreover, it is required to send us a **copy of your Personal Identity or Passport**, and a **copy of the deposit receipt**, along with the required information listed below:

- Company's name
- Tax Registration Number
- Company address
- Name of the employee attending the seminar
- Number of Identity Card/Passport of the attendee

## 2. Training Material

Before the examination, you will receive useful training material via the email address provided during registration. This material will assist you in preparing for the examination and increasing your chances of success.

## 3. Connection Details

Upon successful registration and payment, you will receive a confirmation email with a link to ProctorExam platform including all the required information and guidance for your System Check. The System Check should be concluded within 48 hours before the ETC<sub>E</sub> Exam. Subsequently, you will receive an email with the link to join your Examination.

In case no confirmation email is received two days before the exam at 18:00 EET, please contact [training@enexgroup.gr](mailto:training@enexgroup.gr)

For more information on registration, please contact [training@enexgroup.gr](mailto:training@enexgroup.gr)

\* By completing the online registration, each candidate explicitly acknowledges and consents to audio and video recording of his/her face, voice, the physical room where he/she is seated and the location during the ETC<sub>E</sub> Exam delivery.

\*\* By providing the required information while Notifying Payment, each candidate explicitly consents to the process of his/her personal data by HEnEx, as well as by ProctorExam for the purposes of his/her registration and participation in the ETC<sub>E</sub> Exam in the context of the overall organization of the ETC<sub>E</sub> Exam.

\*\*\* The General Data Protection Regulation (GDPR) is taken into account. Candidates are also urged to consult the privacy policy of ProctorExam which applies to the ETC<sub>E</sub> Exam and has to be complied with by all candidates. Privacy policy of ProctorExam may be found at: <https://proctorexam.com/privacy-and-data-security/>.